

# Refund Request

Email to:  
info@rent-a-developer.de

Send to:  
rent-a-developer  
David Liebeherr  
Buchenweg 8  
72644 Oberboihingen  
Germany

Hereby I am making use of the 14-day money back guarantee.

Please refund the purchased price - less the service fee - to the bank account declared in this form.

I hereby declare that:

- §1 I have permanently deleted all copies of the purchased software.
- §2 I have permanently deleted all copies of the license key of the purchased software.
- §3 I will not use the software and/or the license key now or anytime later.
- §4 I did not and will not give the software and/or the license key to any third party and I will make sure no third party can get access to the software and/or the license key.

Please note that you will be punishable for every violation of §1 to §4 and you will be held for any damages caused.

Please note that missing or incorrect information written in this form will cause a delay for your refund and an additional service fee will be charged.

Please fill in **all** fields **legibly** and in **block letters!**

**Customer Details**

Name \_\_\_\_\_

Company \_\_\_\_\_

Email Address \_\_\_\_\_

**Order Details**

Product name \_\_\_\_\_

Order No. \_\_\_\_\_

Order Date \_\_\_\_\_

**Bank Account Details**

Account Owner \_\_\_\_\_

Name of Bank \_\_\_\_\_

IBAN \_\_\_\_\_

SWIFT/BIC Code \_\_\_\_\_

**Reason of Refund (optional)**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Place, Date**

**Signature**

\_\_\_\_\_

# Data Privacy

Privacy is very important to us, so we hereby clarify for what purpose we need the data from this form, what happens with this data and how long we will keep this information.

Further information can be found in our privacy policy on our website at <http://go.rent-a-developer.de/dataprivacy>.

## **For what purpose do we collect the data in this form?**

We need this data to:

- check the legality of the return claim
- ensure that the refund is made for the correct order
- transfer the purchase amount - minus the processing fee - to your bank account

## **What happens to the data?**

The data in this form are checked by us for completeness and correctness (for example, is all information legible, is the specified order number correct, etc.).

On the basis of the data, we check whether the return claim is justified (for example, does the specified order exist, was the return made on time, etc.).

Based on the specified bank details, we transfer the purchase amount - minus the processing fee - to the specified bank account.

Afterwards the form will be filed by us in a folder, which is stored in our house.

If you have sent us this form as an attachment to an email, this email including the attachment will be stored on our email server and the form will be printed on paper by us. In this case, please make sure that the email is transferred encrypted (for example, by using SSL encryption to communicate with your email server).

## **How long will the data be kept?**

We retain the data for as long as we are obliged to do so under the terms of the applicable laws (in particular the tax laws).